



FOR IMMEDIATE RELEASE  
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## Heart to Heart Hospice Awarded CHAP Accreditation

**Plano, TX** – Heart to Heart Hospice, one of the largest private providers of hospice care in the United States, has received accreditation under the Hospice Standards of Excellence from the Community Health Accreditation Partner (CHAP). “Delivering exceptional care and service for patients and their loved ones is our top priority at Heart to Heart,” said Kelly Mitchell, CEO and Founder of Heart to Heart Hospice. “We are honored to achieve CHAP accreditation for the 3<sup>rd</sup> consecutive year and will continue maintaining the highest standards of excellence for our patients and their families.”

CHAP Accreditation demonstrates that Heart to Heart Hospice meets the industry’s highest nationally recognized standards in quality and compliance. The rigorous evaluation by CHAP focuses on structure and function, quality of services and products, human and financial resources and long term viability as a hospice provider. Simply stated, adherence to CHAP’s standards leads to better quality of care. “By achieving CHAP Accreditation, Heart to Heart Hospice has shown a commitment to excellence,” said Karen Collishaw, CHAP President & CEO. “This is the 3<sup>rd</sup> year Heart to Heart Hospice has achieved CHAP Accreditation, and we are excited to continue our partnership by offering support in its commitment to providing quality care and continuous improvement.”

### **About Heart to Heart Hospice**

Heart to Heart Hospice, founded in 2003, is one of the largest private providers of hospice care in the United States. Headquartered in Plano, TX, Heart to Heart Hospice provides a broad range of palliative and support care services to patients with life-limiting illnesses across 26 locations throughout Texas, Michigan and Indiana. Services provided include nursing care; physician services; counseling and social worker services; homemaker services; physical, occupational and speech therapy; spiritual counseling and bereavement; and medication for symptom and pain control. At Heart to Heart, we understand the emotional and physical challenges associated with life-limiting illness for both the patient and their loved ones. Our care team is committed to providing patients with what they need most: freedom from pain, emotional and spiritual support, and the ability to control the direction of their care. To learn more about Heart to Heart Hospice, please visit us at [www.hearttohearthospice.com](http://www.hearttohearthospice.com).

### **About Community Health Accreditation Partner (CHAP)**

CHAP is an independent, not-for-profit, accrediting body for community-based health care organizations. Created in 1965, CHAP was the first to recognize the need and value for accreditation in community-based care. CHAP is the oldest national, community-based accrediting body with more than 9,000 agencies currently accredited nationwide. Through “deeming authority” granted by the Centers for Medicare and Medicaid Services (CMS), CHAP has the regulatory authority to survey agencies providing home health, hospice and home medical equipment services, to determine if they meet the Medicare Conditions of Participation and CMS Quality Standards. CHAP’s purpose is to define and advance the highest standards of community-based care. For more information about CHAP, please visit [www.chapinc.org](http://www.chapinc.org).

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