



*Compassionate Care  
from Our Heart to Yours*

## **Notice of Nondiscrimination and Accessibility**

### **Discrimination is Against the Law**

Heart to Heart Hospice complies with applicable Federal civil right laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Heart to Heart Hospice does not exclude people or treat them differently because of race, color, nation origin, age, disability, or sex.

Heart to Heart Hospice provides free aids and services to people with disabilities to communicate effectively with us such as: Qualified sign language interpreters, written information in other formats. Heart to Heart Hospice provides free language services to people whose primary language is not English such as: Qualified interpreters and information written in other languages.

If you need these services, please contact the Executive Director of this Agency. If you believe that Heart to Heart Hospice has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you may contact the Vice President of Human Resources at 7240 Chase Oaks Blvd, Plano, TX. 75025, phone 972-517-6300, fax: 972-468-2199, or email: [HRinbox@htohh.com](mailto:HRinbox@htohh.com). You can file a complaint in person or by mail, fax, or email. If you need help filing a complaint, the Executive Director of this Agency is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services

200 Independence Avenue, SW

Room 509F, HHH Building

Washington, D.C. 20201

1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-972-517-6300

CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-972-517-6300.

注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 1-972-517-6300

주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-972-517-6300 (번으로

전화해 주십시오

ملحوظة: إذا كنت تتحدث اذكر اللغة، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصن- (رقم هاتف الصم والبكم: 1-972-4682055)

1-972-517-6300 خبردار: اگر آپ اردو بولتے ہیں، تو آپ کو زبان کی مدد کی خدمات مفت میں دستیاب ہیں۔ کال کری

ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1-972-517-6300.

ध्यान दें: यदि आप हिंदी बोलते हैं तो आपके लिए मुफ्त में भाषा सहायता सेवाएं उपलब्ध हैं। 1-972-517-6300 पर कॉल करें।

ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung.

Rufnummer: 1-972-517-6300.

સુચના: જો તમે ગુજરાતી બોલતા હો, તો નિ:શુલ્ક ભાષા સહાય સેવાઓ તમારા માટે ઉપલબ્ધ છે. ફોન કરો 1-972-517-6300.

ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-972-517-6300.

注意事項: 日本語を話される場合、無料の言語支援をご利用いただけます。1-972-517-6300まで、お電話にてご連絡ください。1-972-517-6300

লক্ষ্য করুন: যদি আপনি বাংলা, কথা বলতে পারেন, তাহলে নিঃখরচায় ভাষা সহায়তা পরষিবো উপলব্ধ আছে। ফোন করুন ১ 1-972-517-6300

ATTENZIONE: In caso la lingua parlata sia l'italiano, sono disponibili servizi di assistenza linguistica gratuiti. Chiamare il numero 1-972-517-6300.

OBAVJEŠTENJE: Ako govorite srpsko-hrvatski, usluge jezičke pomoći dostupne su vam besplatno. Nazovite Telefon za osobe sa oštećenim govorom ili sluhom: 1-972-517-6300.

PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 1-972-517-6300.

AANDACHT: Als u nederlands spreekt, kunt u gratis gebruikmaken van de taalkundige diensten. Bel 1-972-517-6300.

Wann du [Deutsch (Pennsylvania German / Dutch)] schwetzscht, kannscht du mitaus Koschte ebber gricke, ass dihr helft mit die englisch Schprouch. Ruf selli Nummer uff: Call 1-972-517-6300.

ਧਿਆਨ ਦਿਓ: ਜੇ ਤੁਸੀਂ ਪੰਜਾਬੀ ਬੋਲਦੇ ਹੋ, ਤਾਂ ਭਾਸ਼ਾ ਵਿੱਚ ਸਹਾਇਤਾ ਸੇਵਾ ਤੁਹਾਡੇ ਲਈ ਮੁਫਤ ਉਪਲਬਧ ਹੈ। 1-972-517-6300 'ਤੇ ਕਾਲ ਕਰੋ।

ໂປດຊາບ: ຖ້າວ່າ ທ່ານເວົ້າພາສາ ລາວ, ການບໍລິການຊ່ວຍເຫຼືອດ້ານພາສາ, ໂດຍບໍ່ເສັຽຄ່າ, ແມ່ນມີພ້ອມໃຫ້ທ່ານ. ໂທ 1-972-517-6300.